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APHIS eFile Contact Us

Last Modified:

Not sure who to contact? We can help!

I want to...

- Get help with the Licensing and Registration Assistant
- Determine whether I need a license or registration
- Get help with import permits for live dogs
- Get help with BRS permits and notifications
- Get help with plant product permits, pest permits, transit permits, or wood permits
- Get help with Research Facility Annual Report content or categorizing research animals
- Update my Research Facility contact information
- Get help with Veterinary Services Permitting Assistant (VSPA)
- Determine import or transit requirements for live animals, animal products, vectors, or organisms

Animal Care Licensing and Registration Assistant

For assistance with the Licensing and Registration Assistant or assistance determining the license and/or registration you need, please contact APHIS Animal

Care.

Animal Care Program

Email: animalcare@usda.gov

Phone: 970-494-7478

Fax: 970-494-7461

Mailing Address

2150 Centre Ave.

Bldg. B, Mailstop 3W11

Fort Collins, CO 80526

Animal Care: Import Live Dogs

For assistance with the permitting process for live dogs, please contact the APHIS Animal Care Import Live Dogs Team.

Live Dog Import Permit Team

Email: ac.dogimport.mailbox@usda.gov

Phone: 816-737-4223

Fax: 970-494-7461

Mailing Address:

2150 Centre Ave.

Bldg. B, Mailstop 3W11

Fort Collins, CO 80526

Biotechnology Regulatory Services Permitting and Notifications

For help with Biotechnology Regulatory Services (BRS) Permitting and Notifications, please contact APHIS BRS Support Staff.

BRS Support Staff

Email: brs.efile@usda.gov

Phone: 301-851-3877

Hours of Operation:

9:00 a.m.–4:00 p.m. Eastern Time

Plant Protection and Quarantine

For help with Plant Protection and Quarantine (PPQ) permits, please contact APHIS PPQ.

For general questions:

Plant Permits Team

Email: plantproducts.permits@usda.gov

Phone: 877-770-5990

For questions about permits for regulated organisms and soil:

Pest Permits Team

Email: pest.permits@usda.gov

Phone: 301-851-2285

Alt-Phone: 866-524-5421

For help with transit permits (PPQ Form 586):

Transit Permits Team

Email: ppq.transit.permits@usda.gov

Phone: 877-770-5990

Research Facility Annual Reports

For help with Research Facility Annual Report content and categorizing research animals, please call the APHIS Animal Care Annual Report hotline. To update your Research Facility contact, use the online system or contact the Animal Care program.

Research Facility Annual Report Hotline

Phone: 970-494-7477

Animal Care Program

Email: animalcare@usda.gov

Phone: 970-494-7478

Fax: 970-494-7461

Mailing Address

2150 Centre Ave.

Bldg. B, Mailstop 3W11

Fort Collins, CO 80526

Veterinary Services

For help with the Veterinary Services Permitting Assistant (VSPA) or determining import or transit requirements, please contact the APHIS VS Strategy and Policy:

Animal Product Import and Export

Email: apie@usda.gov

Phone: 301-851-3300

Mailing Address

VS Strategy and Policy

5601 Sunnyside Ave., #AP-220/3-WS-2504

Beltsville, MD 20705

Note:

Email is preferred. For urgent requests, state "URGENT" in the email subject line.

For questions about import permits or permit applications:

Live Animal Import Permit Team

Email: laipermits@usda.gov

Phone: 301-851-3300

APHIS eFile Contact Us Contacts

Related Links

APHIS eFile Technical Support

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